

## COMMON FRAUDS AFFECTING OVER 60 VICTIMS

### Tech Support Fraud

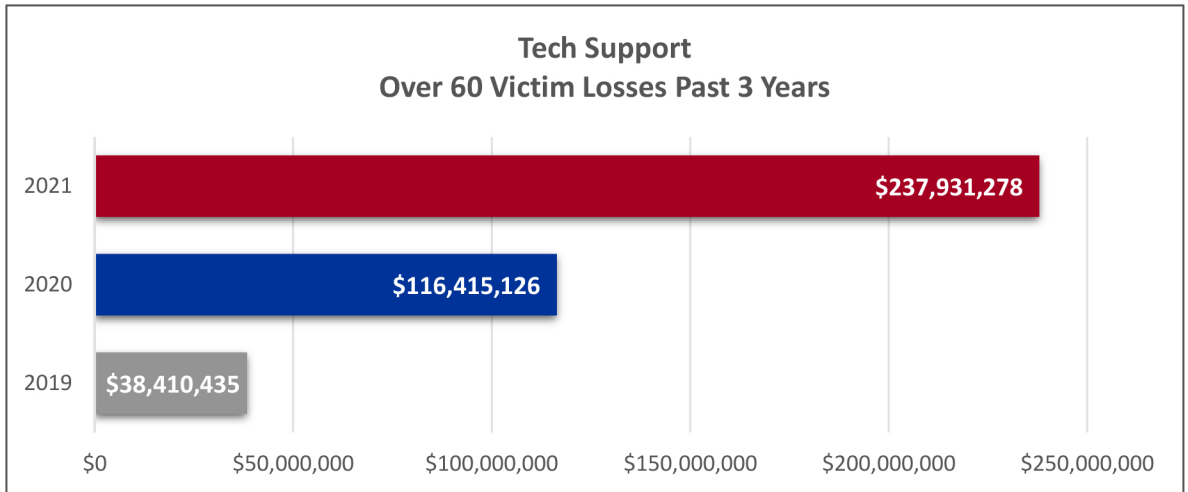


Tech Support Fraud is the most reported Fraud among Over 60 Victims. In 2021, the IC3 received 13,900 complaints related to Tech Support Fraud from elderly victims who experienced almost \$238 million in losses. Elderly victims account for 58 percent of the total reports of tech support fraud to the IC3 and 68 percent of the total losses.

Tech support scammers continue to impersonate well-known tech companies, offering to fix non-existent technology issues or renewing fraudulent software or security subscriptions. However, in 2021, the IC3 observed an increase in complaints reporting the impersonation of customer support, which has taken on a variety of forms, such as financial and banking institutions, utility companies, or virtual currency exchanges.

Many victims report being directed to make wire transfers to overseas accounts, purchase large amounts of prepaid cards, or mail large amounts of cash via overnight or express services.

For additional information on tech support scams, refer to IC3 Tech Support Fraud PSA, I-032818-PSA<sup>5</sup>



<sup>5</sup> IC3 Tech Support Fraud PSA, I-032818-PSA, <https://www.ic3.gov/Media/Y2018/PSA180328>