

## Silence Unknown Callers

Is your phone ringing off the hook? You might be on the Do Not Call Registry but unfortunately scammers ignore the registry. Blocking numbers used to be a good idea but scammers use many different phone numbers. Here is some helpful information.

1. Some of the mobile phone carriers offer apps to block calls and messages.
  - a. AT&T – Call Protect App
  - b. Verizon – Call Filter
  - c. T-Mobile – Scam Shield App
  - d. US Cellular – Call Guardian App
  - e. Or check with your carrier
  
2. Silence Unknown Callers is available on both Apple and Android phones. This feature automatically silences calls from numbers NOT saved in your contacts. The caller can leave a voicemail and the call will appear in your recent call list.
  - a. Apple phones for calls – go to settings, phone, scroll down to Silence Unknown Callers and turn this on.
  - b. Apple phones for texts – go to settings, messages, scroll down to Filter Unknown Senders and turn this on.
  - c. Android phones for calls – go to the phone app and tap the 3 dots at the top right, go to settings, blocked numbers, turn on Unknown feature.
  - d. Android phones for texts – go to the messages app and tap the 3 dots at the top right, go to settings, spam protection, and turn this on.
  - e. Android phones and caller ID and spam protection - Go to the phone app, tap the 3 dots at the top right, go to settings, then caller id and spam to See Caller and spam ID and Filter spam calls.

Source: Wired

<https://www.wired.com/story/how-to-block-calls-and-spam-messages>